



Unconnected Healthcare Providers Health Information Exchange Grant

Please accept this package as our formal grant proposal for:

Title of Opportunity: Unconnected Healthcare Providers HIE Grant Program

Funding Opportunity Number: 2012-ASET-HIE-01

State Agency Name: Arizona Department of Administration (ADOA)

Division: Arizona Strategic Enterprise Technology Office (ASET)

Participating Organizations

Healthy Tomorrows, LLC (Lead Applicant) DBA "Arizona House Calls"

Megan Spears, RN, BSN, MSN, ANP CEO / Owner

Chris Spears, Technology Director (Applicant Author)

Contact Information: Phone (602) 565-6909, Email: chris@azhousecalls.com

PO Box 12304

Chandler, AZ 85248

Innovative Healthcare Management, LLC DBA "Arizona House Calls"

Katrina Dryer, MSN, APRN CEO / Owner

Apache Junction Health Center

George Jacobson, Executive Administrator

2012 W Southern Ave

Apache Junction, AZ 85220

Phone: (480) 983-0700

Bella Vita Health and Rehabilitation Center

Doug Haney, Executive Administrator

5125 N. 58th Ave.

Glendale, AZ 85301

Phone: (623) 931-5800

Date Applying and Total Amount Requested

Date of Application: 11/14/2012

Total Dollars Requested: \$61,410.00



The Project Description and Partner Relationship/Collaborative Structure

Brief Organizational Descriptions

Healthy Tomorrows, LLC and Innovative Healthcare Management, LLC act collaboratively under the DBA name “Arizona House Calls”. Arizona House Calls employs board certified Nurse Practitioners in the state of Arizona to deliver primary care, palliative care, and transitional care medical services in the patient’s private home, skilled nursing, or assisted living facility. Arizona House Calls primarily treats chronic medical conditions such as heart failure, emphysema, diabetes, high blood pressure, paralysis and other similar disorders which make it difficult for the patient to leave their home. For this grant proposal Arizona House calls is partnering with two rehabilitation centers (one in East and one in West Valley) in an effort to improve our health information exchange (HEI).

Apache Junction Health Center is a state licensed 188 bed rehabilitation facility that offers a full spectrum of nursing and rehabilitation services including 24-Hour nursing Care, Specialized Alzheimer’s Care, Pain Management Care, and Respite Care.

Bella Vita Health and Rehabilitation center is a 60 bed post-acute rehabilitation center located in Glendale Arizona. Bella Vita services the needs of both orthopedic and neurological recovery patients.

Business Issues that HEI will Assist with Improving

The relationship between Arizona House Calls and both Bella Vita Health and Rehabilitation Center and Apache Junction Health Center is a relationship that focuses on providing transitional care to patients once they have returned to their primary home or living residence. The goal of this transitional care is to ensure that the patient is recovering in their previous living condition without having to be readmitted for rehabilitation or sent out to an emergency room. In our transitional model patients are typically seen within 72 hours of a patient discharge and are seen on an as needed basis for a length of 30 days or until a patient can be seen by their primary care doctor. If a patient does not have a primary care doctor then Arizona House Calls can take that role as needed.

The relationship that Arizona House Calls maintains with Apache Junction Health Center and Bella Vita is typically of the relationship that Arizona House Calls has with several rehabilitation / skilled nursing facilities in Maricopa County.

Arizona House calls and both Apache Junction Health Center and Bella Vita currently exchange health information via the Arizona House Calls CareLink system. The Arizona House Calls CareLink system is a custom developed web based application that was built to provide a secure mechanism for health care facilities to track, record, and monitor interactions between patients and providers in the Arizona House Calls practice. Currently there are 28 Maricopa County based facilities using Carelink as a low host HEI solution (See attachment 5 – List of Facilities using Carelink System). These facilities include post-acute rehab centers, skilled nursing, assisted living, and, hospice care centers.



Specifically, CareLink allows care facilities to:

- Securely transmit and store new patients demographic / insurance information
- Add patient inquiries or notes and receive acknowledgement of these inquiries
- Securely transmit patient forms electronically including lab results, discharge notes, etc...
- Received signed patient orders electronically
- Securely exchange non-patient related messages
- View an archived log of the history of patient and practitioner interactions

CareLink is not designed to be a direct link between patient and our practice, but rather a link between patient's care givers, assisted living homes, group homes, doctors' offices, and others who are managing the care of a group of patients within our practice. CareLink also does not replace Arizona House Calls EMR system in which long term patient records are stored. CareLink replaces the need to share patient information via traditional means such as fax or email.

Having a convenient online electronic repository of patient data has allowed Arizona House Calls to devote more time to patient's care and less time to handling patient paperwork. The CareLink system also has a mobile application version that our practitioners can access while away from their home office which allows them to respond quickly to a facility's needs.

Together Arizona House Calls, Apache Junction Health Center, and Bella Vita Health and Rehabilitation center will use the ASET HIE grant money specifically for the following:

- *Support HIE technology implementations for exchange across unaffiliated organizations:* The primary exchange of HIE will be between Arizona House Calls and Apache Junction and Arizona House Calls and Bella Vita. Because of the transitional nature of patient flow from Skilled Rehab to the care of Arizona House Calls, HIE between Bella Vita and Apache Junction is out of scope for this program.
- *Establish the exchange infrastructure for improved treatment and care coordination within communities.* Carelink will be the exchange infrastructure used by Arizona House Calls. The ability to quickly exchange patient information is vital to the timely care of patients in our transitional model.
- *Foster strategic partnerships between unaffiliated healthcare organizations.* The use of CareLink allows for patient data exchange that has led to better treatment of our patients and reduction in the need for emergency room admittances. The use of CareLink has also fostered strategic innovative care opportunities such as readmittance back to Skilled Nursing facility in lieu of emergency room visit.

ASET HIE grant money will also specifically used for the following:

- *E-prescribing* – CareLink has a secure protocol for submitting signed patient orders directly to facilities and care givers.
- *Enabling providers to receive structured lab results.* Carelink also has a secure protocol for sharing lab results and all other document types including discharge summaries and medication lists which are primarily used in our transitional care model.
- *Facilitating transitions of care by sharing patient care summaries across unaffiliated organizations.* CareLink shares patient summaries between facility and Arizona House Calls care providers so our rehabilitation facilities can monitor the progress of patients once they have returned to their home setting.



Geographic Area and Demographics of Population Served

The geographic area of patients served is all areas of metropolitan Maricopa county including Peoria, Phoenix, Chandler, Tempe, Gilbert, Scottsdale, Mesa, Queen Creek, Maricopa, Casa Grande and surrounding areas of Arizona's Central, West, and East Valley. Our patient demographic primarily consists of 70-80% State Access / Medicare plans with most patients having low fixed income. As for ailments our primary demographic is Multiple Unspecified (50%), COPD (10%), Fractures (10%), Pneumonia (7%), CHF (5%). 100% of our population is adult with approximately 50% of our patients over the age of 65. Because of our patient demographic the grant funding will be specifically targeting:

- Elderly
- Persons with disabilities
- People in long term care

How the HIE Grant Funds will Enable us to meet Our Business Objectives

The primary issue that HIE will assist with is improving the communication and documentation of patient care plans and patient histories between Arizona House Calls, Apache Junction Health, Bella Vita and the other post-acute facilities we serve. The ultimate goal of our communication is to improve both the quality of care and the timeliness of care given to patients to avoid sending the patient out on an emergency basis. Our CareLink System does this by streamlining the patient referral, demographic and insurance gathering information as well as sharing discharge summaries, patient labs, etc. Our CareLink system does this by reducing the time required between when a patient needs non urgent care to when we can deliver it. Our CareLink system also lowers the burden of back office staffing (both provider and facility) so more of our limited resources can be devoted towards direct patient care.

Arizona House Calls typically sees 200+ patients per month under our transitional care program and this represents a large number of transitions as patients move from rehabilitation centers to their home setting.

One of the largest barriers to this implementation is having adequate, ubiquitous availability of Internet connected PCs including available high speed Internet access. This also includes access to secure email accounts for sharing of email based notifications and messaging as well as digital imaging capability (document scanners) to allow hand written process to interface with digital process. The second largest barrier is the limited training care-givers and administrators have to using electronic and web based capabilities found in CareLink. With the HIE grant funding Arizona House Calls will support training of the healthcare workforce and enable healthcare transformation by using new web based technology. We will provide on-site hands on system training, as well as on-line training modules that can be used to scale our model with other rehabilitation and skilled nursing facilities. The effectiveness of this training will also be measured.

The last barrier is the development of new vital capabilities embedded into CareLink which make it a "One Stop" solution fitting the needs of assisted living / skilled nursing homes, so they do not need to access many different systems when managing care of a patient. This also reduces the complexity of requiring system to interact with each other.



The HIE grant funds will allow us to address these needs by enabling us to implement PC equipment and training with Apache Junction, Bella Vita as well as up to 4 existing and / or new users of our CareLink System. The HIE grant will also allow us to develop new capabilities inside of CareLink and explore a go to market strategy for the software to make it commercially available for other relationships between primary care providers and skilled nursing or rehab facilities. The goal of our product commercialization is to provide a low cost, web-based, and secure HEI solution that fits the needs of mobile providers and skilled nursing, rehab, and assisted living facilities.

How this Project will meet the needs of the Low Income Populations we Serve

This project will serve the needs of the underserved and low income populations in a variety of ways. One, because our patient population is primarily elderly and low income, if we can increase the use of the CareLink system we can provide more service to this population. Also by having more facilities networked via the CareLink HIE infrastructure it allows us to continue to reduce back office staffing and devote more our limited resources to the care of patients. Using CareLink has proven that we can reduce the number of hours per week of provider administrative associated with providing care.

We have also proven that care facilities that use our transitional care service enabled by CareLink have been able to significantly reduce patient readmittance and emergency room visits thus lowering costs. Because of State and Federal Medicaid cuts, the more we can lower costs for the patients we see, the more federal and state dollars are available to be used elsewhere, thus increasing the services available to low and fixed income patients.

Name of Organization that will serve as the Fiscal Agent

Healthy Tomorrows, LLC will serve as the fiscal agent on this project and Chris Spears (Director of Technology and Business Development) will serve as the project lead. Chris has 15+ years of experience in Technology development, software implementation, and program management.



Project Work Plan

Date	Milestone	Objective
1/31/2013	Facility Based Hardware Needs Assessment	<ul style="list-style-type: none"> • Understand specific PC hardware needs for Care Facilities to use CareLink system • Understand specific Internet access needs (ie high speed internet, wireless capability, etc..)
1/31/2013	Hardware / Software Profile Created	<ul style="list-style-type: none"> • Create a standard PC Hardware Profile for using CareLink • Include Operating System, Security, connectivity and Hardware Requirements
1/31/2013	CareLink New Capabilities Requirements Gathering	<ul style="list-style-type: none"> • Gather new Facility use case centered software requirements for CareLink • Understand use cases and value opportunities for new capabilities
2/28/2013	Hardware Installation and user set up	<ul style="list-style-type: none"> • Install Hardware and software setup at 4-6 facilities to enable use of CareLink system • Set up users and profile information for secure access to PC and CareLink
4/30/2013	CareLink New Capabilities Development Complete	<ul style="list-style-type: none"> • Development of new Capabilities complete and tested
4/30/2013	CareLink Training Development Complete	<ul style="list-style-type: none"> • Develop end to end user training for CareLink , including training for new developed facility oriented capabilities • On Line Training modules developed and delivered, incorporated into CareLink system • Training effectiveness measures complete
5/31/2013	CareLink Training Delivered	<ul style="list-style-type: none"> • Facility user training on CareLink and new facility directed capabilities
6/30/2013	CareLink Go To Market Plan Developed	<ul style="list-style-type: none"> • Deliver a go to market strategy for implementing CareLink as a standalone commercial software package. • Understand Total Available Market size. • Market and pricing analysis
6/30/2013	CareLink HIPPA 3 rd party HIPPA compliance audit and / or certification complete	<ul style="list-style-type: none"> • Certification of CareLink as a HIPPA compliant software product • CareLink HIPPA Compliance Statement and Standards Processes developed



Names, Titles and Roles of Project Team Members

Name	Title	Project Role
Chris Spears	Arizona House Calls Technology Director	Project Team Lead, Hardware Installation Lead, CareLink software development lead
Paul Dryer	Arizona House Calls Business Development Manager	Training and Facility Liaison
Pam Jones	Case Worker / Patient Coordinator	Bella Vita Health Care Project Team Lead
George Jacobson	Administrator	Apache Junction Health Care Center Team Lead
Grant Farrell	Consultant	Go to Market Strategy Development for CareLink

Communication Plan

Upon notification of award we will conduct a kick off introductory session hosted at each of the participating care facilities. We will hold monthly project meetings and as needed working meetings to manage the scope of work. We will have weekly email summaries of project status sent to each of our stakeholders. At the close of the program we will conduct a lessons learned meeting and review our accomplishments against our stated objectives. Each month the team will develop and submit a monthly narrative report that includes current status of project milestones, risks, any challenges. When the program is complete the team will submit final written narrative and a listing of all final grant expenditures.

Training Plans and Technical Support

User training for CareLink will be provided as a deliverable of our project scope of work. Ongoing technical support will be provided by Arizona House Calls via phone or email encounters during and following the project timeline. All technical PC support will be provided as in kind support from our Director of Technology. CareLink servers are supported 24 x7 in a secure data center and have a separate support model.

Line Item Budget

Line Item	Budget Request
Salary and Fringe	\$19,250.00
Travel	\$660.00
Equipment	\$11,500.00
Software	\$0.00
Supplies	\$500.00
Consulting / Contracted Services	\$29,500.00
Other	\$0.00
Total Request	\$61,410.00



In Kind Matching of Minimum = 50% of \$61,410 = \$30,705.00. We will match the grant with \$1000.00 in cash and in kind and cash contributions totaling \$30,750.00.

Budget Narrative

1. **Salary and Fringe.** Includes funding of one project manager, technology lead at \$65,000 per year for 6 months at 50% time commitment. This person is responsible for all administrative aspects of the program, program management, requirements gathering and hardware / software installation. Also includes overtime hours for facility staff to be included in delivery of training.
2. **Travel.** Approximately 1200 miles over 6 months (x.\$55 per mile) for travel from Arizona House Calls to Facility locations. No airfare or overnight lodging reimbursement is requested
3. **Equipment.** Hardware equipment including PC, monitor, keyboard, etc and software to support standard configuration to enable use of Carelink at partnering facilities. Also includes high speed internet connectivity and wireless network installation where required
4. **Software.** No expected software expense
5. **Supplies.** Including office and administrative supplies for photocopying and printed material for use in CareLink Training
6. **Consultants/Contracted services.**
 - a. **Contracted Software Development for CareLink,** (\$10,000) Contacted Service provider by Lurus Professional Web Services who has extensive experience in delivering web based software
 - b. **Go To Market Strategy Development,** (\$14000) services provided by Grant Farell, Blue Waters Consulting has extensive experience in healthcare technology implementation and go to market strategy development
 - c. **Technical Writing and Training Development,** (\$5500) Contractor Services TBD, must have experience in training and training content development, g a contractor.
7. **Other.** none
8. **In-kind match. Matching Funds Requirement.** (\$30,750.00)
 - a. \$2000 cash matching from Arizona House Calls
 - b. \$28,750 matching contributions in kind from the following:
 - i. Technical PC Support \$60k x 10% allocation x 6 months = \$3,000
 - ii. Training \$60k x 15% allocation x 6 months = \$4,500
 - iii. IT Development and Software Program Management = \$85k x 50% allocation x 6 months = \$21,250

Letters of Support

See attached letters of support.



Attachment 1 – Letter of Support from Bella Vita Health and Rehab Center



November 7, 2012

To: Arizona Strategic Enterprise Technology Office

RE: HIE Grant Program for AZ Housecalls

To Whom It May Concern:

Bella Vita is a 170 bed skilled nursing facility that has 60 beds dedicated to the post-acute patient population. In this setting, we provide skilled nursing and rehabilitation services to a variety of patient diagnoses, both orthopedic and neurological. The purpose of these rehabilitative services is to facilitate patients returning to their previous living situation (ie: home, group home, apartment, etc). We frequently use **AZ Housecalls** to follow these patients back into the community to assist in their transition and avoid unnecessary hospital re-admissions. They work closely with our facility case managers and social services for communication to provide a seamless transition to their previous living situation.

I fully support AZ Housecalls to utilize this grant program to continue to provide the highest quality of care to the individuals we serve together. I highly recommend them to participate in the HIE Grant Program.

If you have further questions or concerns, please feel free to call me.

Respectfully,

Doug Haney – Administrator
Bella Vita Health and Rehabilitation Center

5125 North 58th Avenue Glendale, Arizona 85301
Ph: (623) 931-5800 Fax: (623) 931-8776



Attachment 2- Letter of Support from Apache Junction Health Center



November 13, 2012

TO: Arizona Strategic Enterprise Technology Office
RE: HIE Grant Program for Arizona House Calls

This letter is in support of the attached grant application.

Apache Junction Health Center is a 190 bed skilled nursing facility, located in Arizona's Pinal County. The facility is a stand alone, privately owned facility which has served the community for almost twenty years.

The facility provides post acute skilled care for patients discharged from area hospitals who are need of services such as physical, occupational, and speech therapy. We provide advanced wound care IV therapy, and other related services. In addition, long term care is provided for residents who due to cognitive and or physical limitations require residential skilled nursing care.

We support the use of the requested funds for acquisition of the hardware and software needed to provide appropriate and secure electronic exchange of health information [HIE], and believe these assets will significantly enhance the coordination and quality of care provided to the facility's patients and residents.

Sincerely,

George Jacobson
Administrator

APACHE JUNCTION HEALTH CENTER

2012 W. Southern Avenue • Apache Junction, AZ 85220 • (480) 983-0700 • Fax (480) 983-7318



Attachment 3 – Resume of Chris Spears, HIE Grant Project Manager

Christopher M. Spears, PMP

5113 S San Juan Pl, Chandler, AZ 85249 • cspears@lurus.com • 602.565.6909

EDUCATION

Master of Business Administration, Supply Chain Management , Arizona State University, Tempe, AZ	2004
Master of Science in Industrial and Operations Engineering , University of Michigan, Ann, Arbor, MI	1998
Bachelor of Science in Industrial and Operations Engineering , University of Michigan, Ann, Arbor, MI	1997

PROFESSIONAL EXPERIENCE

Arizona House Calls, Chandler, AZ (azhousecalls.com) 2010 – Present Technology and Business Development Lead / Cofounder

- Cofounder and partner in Phoenix based house call practice employing Nurse Practitioners (NP) to delivery primary care and transitional care in patient's private homes, assisted living communities, or retirement homes.
- Led the technology development, testing and deployment of our innovative CareLink system. CareLink is an innovative solution allowing 30+ Arizona based assisted living and retirement communities 24x7 access to our NPs. The CareLink systems allows for facilities overseeing a large number of our patients and our practitioners to securely share and transmit patient care information.
- Led requirements gathering and system development of transitional patient care tracking system allowing us to report patient visitation rate and readmittance rates to Hospitals and Skilled Nursing Facilities.
- Led business development and marketing initiatives allowing us to achieve 200% annual growth rate since 2010.

INTEL CORPORATION, Chandler, AZ 2010 - Present Customer Fulfillment Planning and Logistics (CPLG) Global Logistics PM

- Led a cross functional team (transportation, finance, materials) on defining new report and analytic / business requirements focused on reducing Intel Inbound Freight spends. Led the development, testing, deployment, and training activities associated with the roll out of these new capabilities. These new inbound freight data capabilities have been credited with reducing supplier transit times as well as substrate inventory valued at more than \$9M.
- Business Deployment Project Manager for SAP Replatform of Intel's worldwide Assembly Test (A/T) direct materials warehouse operations. Directly responsible for all site operations business and data readiness for 4 global A/T raw materials warehouse locations. This included driving data clean up, creating and executing a site readiness / deployment project plan, and ensuring all sites met or exceeded stabilization criteria as set by the project team.
- Supply Chain Cost of Service Analyzer design lead and business PM responsible for developing a strategic CPLG capability to analyze supply chain costs and service trade-offs in all supply chain cost areas. This new capability has enabled CPLG to influence Intel business units on optimal supply chain design, supply chain segmentation, and customer service segment priorities.

Fab Sort Manufacturing (FSM) Capacity and Capital Systems Project Manager 2003 - 2005

- Designed functional requirements for capital decision support tools that led to \$2+ million in capital cost avoidance and \$10+ million in operational and quality savings in Intel's 300mm manufacturing sites.
- Led team that designed and delivered web portal application for Intel's Fab Manufacturing Materials Organization credited with \$11M in spare parts inventory reduction and \$10M in capital avoidance. This application was designed to build enabling tools in the area of identifying lowest cost supplier pricing, spare parts inventory management, and capital equipment proactive warranty coverage.
- Program managed development decision support software used by Intel Fab Industrial and Process Engineers to create equipment reliability and operational indicators.

DELL CORPORATION, Austin, TX Summer 2003 Enterprise Services MBA Intern

- Designed and implemented proactive customer care / asset retrieval program focusing on Dell's enterprise server and storage customers. Project resulted in \$1M in reverse logistics inventory reduction
- Led vendor selection and price negotiations with 3rd party reverse logistics and IT service provider. Authored statement of work and master services agreement which included service level specifications
- Presented project results to Dell's Vice President of Enterprise Services

PROFESSIONAL AND TECHNICAL SKILLS

- PMP Certified (#490147) Project Manager - 10/2007
- Six Sigma Green Belt Certification
- ERP Systems implementations including 3 full lifecycle projects with SAP and 1 with PeopleSoft
- Advanced Statistics and Operations Research skills including capacity modeling and simulation
- Semiconductor and Warehouse Facilities Layout Design
- Data Warehousing including business information and decision support systems
- Logistics Network and Supply Chain Design
- Request for Quotation (RFQ) preparation, vendor selection and price negotiation
- Advanced IT skills including MS SQL, SQL Server, VB, PHP, Java Coding



Attachment 4 – Letter of Support from Blue Waters Consulting

Bluewaters

2045 E. Crescent Pl
Chandler, AZ 85249

November 12, 2012

To: Arizona Strategic Enterprise Technology (ASET) Office
State of Arizona
100 North 15th Avenue, Suite 400
Phoenix, AZ 85007

Subject: Endorsement of Healthy Tomorrows Application for Unconnected Providers Grant Program

I am pleased to submit this letter of support for the application by Healthy Tomorrows to the ASET Unconnected Providers Grant Program.

As an entrepreneur and business advisor/consultant involved in the telehealth industry and the American Telemedicine Association at a national level, I was very pleased to learn of this unique funding initiative undertaken by ASET. I believe the program will facilitate significant advancement of a broad range of telehealth and HIE solutions over a diverse group of provider organizations. In that sense, the program promises to 'fill in' this important component of healthcare transformation for industry segments that have been unable to leverage existing programs while creating the potential to identify exciting new HIE solutions.

The Carelink solution developed by Healthy Tomorrows, and proposed for expanded development and deployment as part of their proposal, is a low-cost, user-friendly HEI tool that will facilitate cost-efficient healthcare coordination by Long-Term Care, Assisted Living, and Skilled Nursing care organizations. The benefits that can be derived by this somewhat-overlooked category of healthcare providers are significant in terms of improved quality of care, increased access to specialist care, reduced hospital re-admissions, improved continuity of healthcare coordination, and ease of integration with state-wide HIE/EMR systems.

I am pleased to be involved with Healthy Tomorrows and their project partners for this project and look forward to the opportunity to support this exciting initiative.

Best regards,

Grant Farrell

Bluewaters
grant.farrell@cox.net
480-620-7904



Attachment 5 – List of Facilities Currently Actively Using CareLink for Health Information Exchange

Name	Address	City State
Arnold's Place	10214 N 89th Ave	Peoria, AZ 85345
Banner Baywood Heart	6750 E Baywood Ave	Mesa, AZ 85206
Banner Baywood Medical Center	6644 E Baywood Ave.	Mesa, AZ 85206
Beautiful Beginnings Group Home	2819 S 73rd Drive	Phoenix, AZ 85043
Bella Vita Health and Rehab	5125 N 58th Ave	Glendale, AZ 85301
Berean Loving Home Care	2332 E Jade Ct	Chandler, AZ 85249
Cedar Sanctuary	610 N Alma school	Chandler, AZ 85224
Chris Ridge Senior Living	6246 North 19th Avenue	Phoenix, AZ 85015
Coronado Healthcare Center	11411 N 19th Av	Phoenix, AZ 85029
Desert Terrace	2509 North 24th street	Phoenix, AZ 85008
Emeritus of Chandler	1919 W Carla Vista Dr	Chandler, AZ 85224
Extended Family Assisted Living	2556 E Hermosa Vista Dr	Mesa, AZ 85213
Horizon Bay	2080 S Ironwood Dr	Apache Junction, AZ 85220
Hospice Family Care	150 S Alma School Rd, suite 102	Mesa, AZ 85210
Kopper Crest Manor	1329 S Royal Palm	Apache Junction, AZ 85119
Legacy	5625 E McKellips Rd	Mesa, AZ 85215
Life Care at Home of AZ	1661 E Camelback Rd	Phoenix, AZ 85016
Lifecare South Mountain	8008 S Jesse Owens Parkway	Phoenix, AZ 85042
Lifestream at Thunderbird	13617 N. 55th Ave.	Glendale, AZ 85304
LifeStream Complete Senior Living	11521 W Peoria Ave	Youngtown, AZ 85363
Maryvale Hospital	5102 W Campbell Ave	Phoenix, AZ 85301
North Mountain Rehab	9155 N. 3rd Street	Phoenix, AZ 85020
Palm Valley Rehab & Care Center	13575 W McDowell Road	Goodyear, AZ 85338
Plaza Healthcare	1475 N. Granite Reef Rd	Scottsdale, AZ 85257
Quality Care Assisted Living	PO Box 1688	Apache Junction, AZ 85119
Sun Valley Home Care	7227 E baseline Rd 127	Mesa, AZ 85209
The Cottages	3530 E Pueblo Ave	Mesa, AZ 85204
The Garnet of Casa Grande	510 E 8th Street	Casa Grande, AZ 85122
Villa Ocotillo	3327 N Civic Center Plaza	Scottsdale, AZ 85251
Villa of Maryvale Terrace	4315 W Earll Dr	Phoenix, AZ 85031